

MULTIPOINT SLIDING DOOR HARDWARE REPLACEMENT QUESTIONNAIRE



Customer: _____ Phone Number: _____

Is there a logo on the metal faceplate on the edge of the door? (Located where handle set is positioned)

HOPPE

FUHR

Other: _____

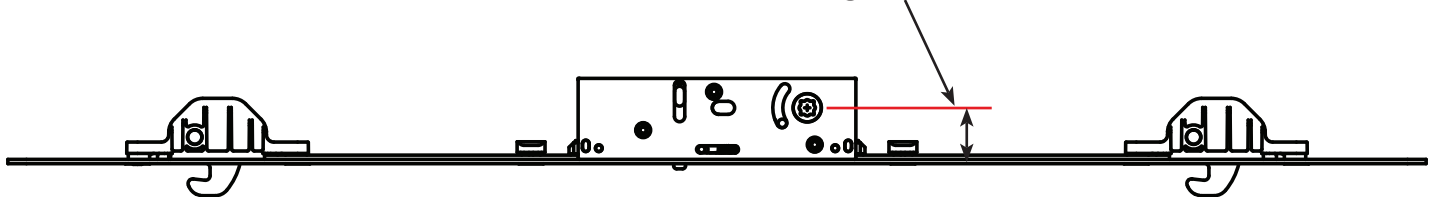
NOTE: If HOPPE answer questions 1-5, If FUHR answer questions 6-12 (Page 2)

HOPPE

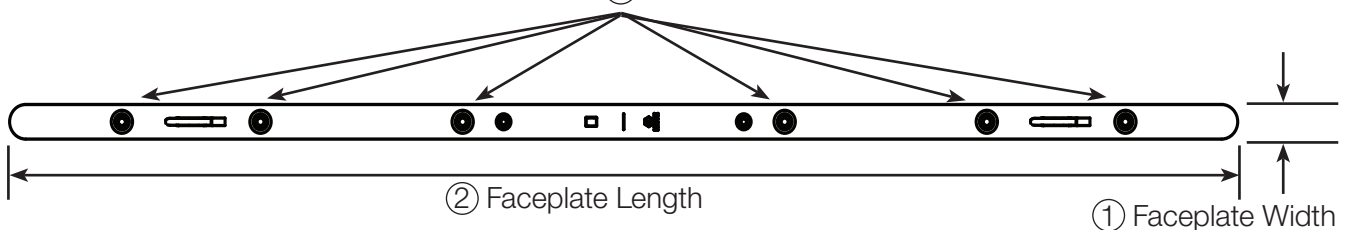
- What is the width of the metal strip (faceplate) on the edge of the door?
 - 5/8" (16mm)
 - 25/32" (20mm)
- What is the overall length of the metal strip (faceplate) on the edge of the door?
 - 30" (762mm)
 - Other: _____
- How many phillips screws attach the gear to the door?
 - 5
 - 6
- Backset:** What is the distance from the center of the handle to the edge of the door?
 - 1 1/8" (30mm)
 - 1 3/8" (35mm)
- What type of handle is installed on the door? Example pictures shown below.
 - Fixed
 - Flush Mount with Rotating Knob
 - Flush Pull with key



④ Backset



③ Number of Screws



② Faceplate Length

① Faceplate Width

FUHR

6. Type of Door?
 Single Pair
7. If Pair, which door needs hardware
 Active Passive (Secondary Sash)
8. What is the finish of the metal strip (faceplate) on the edge of the door?
 Silver Yellow (Brass Looking)
9. What is the width of the metal strip (faceplate) on the edge of the door?
 5/8" (16mm) 25/32" (20mm) Other: _____
10. What is the overall length of the metal strip (faceplate) on the edge of the door?
 61 3/4" (1568mm) 64 5/8" (1642mm) Other: _____
11. **Backset:** What is the distance from the center of the handle to the edge of the door?
 1 3/32" (28mm) 1 3/8" (35mm)
12. What is the Handle height?
 36" (914mm) Other: _____

